

# **Moran Environmental Recovery Corporate Responsibility Report**



Moran Environmental Recovery (MER) has made it through one of the toughest years our nation has experienced in a long time. It is no secret that the driving force behind the achievement is our people and our leaders. Back in June of 2007, a corporate merger occurred that took two strong, successful companies and combined their strengths to create what our leaders knew could be a very successful venture.

While 2009 was all about market challenges, resource utilization, and efficiency of operations, the situation did not deter us from focusing on what was important. We knew that we needed to keep reaching for our goals of delivering outstanding quality work and world class services not to merely satisfy our clients but exceeding their expectations and doing it while always concentrating on MER core values: Professionalism, Integrity, Mutual Respect and Discipline.

Because MER is a leading provider of environmental services it is inherent in our work that we focus on the health of not only our employees but the communities where we live. To that end we have developed an environmental management system (EMS) to guide employees in their efforts to promote environmental and social responsibility while minimizing their impact on the environment in our everyday work.

Our employees are dedicated to the program and looking to exceed the requirements of environmental regulations in order to implement the necessary steps to protect their fellow employees, our client's interests, and the communities where we live.

We are committed to maintaining high ethical standards; safe work practices and delivering extraordinary service while seeking continuous improvement in ourselves, our work and our impact on the environment.

The following highlights how the goals were achieved throughout the organization in 2009.

## **I Our Environment**

MER is committed to promoting environmental responsible behavior both within our communities and at our operating locations. It is our goal to become active participants in environmental stewardship programs that are both meaningful and consistent with our strategy. We accomplish this through membership commitment to local and national program and providing "in kind" services to aid in environmental stewardship initiatives. Some of the 2009 projects included:

*Within the Community –*

- Earth Day, April 25, 2009. In the spirit of Earth Day 2009, MER volunteered personnel and services to assist in various Earth Day events at our East Coast resource centers. On April 22nd, MER Savannah, GA and Jacksonville, FL contributed a vacuum truck and personnel to assist in CSX's EARTH DAY clean-up in Waycross, GA to support debris clean-up and in planting trees. On Saturday, April 25th, MER Connecticut contributed a roll-off, a dumpster, and clean-up personnel to the Pequabuck River Watershed Association clean-up in Bristol & Forestville, CT. And on Sunday, April 26th, MER Jacksonville participated in the WAV Duval Opening of Beaches, where they took part in a community parade, and walked to pick-up litter with the St. Johns River Water Management District.
- Corporate Wetlands Restoration Partnership (CWRP) – MER has had an ongoing relationship with this organization for several years. The CWRP is a collaboration of public and private funding for the purpose of preserving, protecting and restoration of wetlands and habitats along the coastal borders of the US. In 2009 MER expanded their working partnership with CWRP beyond Massachusetts to include the Rhode Island Chapter. MER has been asked to become a Board Member of the Rhode Island chapter as well. Additionally, on a MER Corporate level we are working with the Managing Director of CWRP to expand our role into the Southeast possibly looking at starting a Florida Chapter.



- Connecticut River Watershed Council – The Newtown, CT resource center assisted in the Connecticut River Watershed Council's Source to Sea Cleanup in Farmington and Bristol, CT. The clean-up took place on Saturday October 3, 2009. MER supplied two roll-off containers for each location, in addition to 11 volunteer personnel to assist in the clean-up and load out of waste material. Approximately 3.5 tons of trash was removed from both sites, in addition to scrap metal which will be recycled for re-use.

*Within our Local Resource Center offices –*

- Recycling – All local resource centers initiated resource conservation programs to minimize the amount of waste we produce within the office environment. Paper, can and bottle recycling is now happening at each office. In addition, we have moved to bottle-less water coolers in select locations to reduce the use of plastics coming in and out of our facilities. Recycling programs

have reduced waste significantly illustrating that intelligent and green use of resources actually saves the company money in disposal and in resource purchasing.

- Energy Audits – In mid 2009 each of our resource centers invited the local utility provider to perform energy audits assessing our reliance on electricity and means for conservation, through smart lighting, electronic sensors or more energy efficient systems. Each of the offices made changes whether it be changing lighting fixtures, replacing less efficient older bulbs with high efficiency ones, utilizing light sensor switches throughout the facility or whole system HVAC changes to upgrade older less efficient equipment and systems.
- Vehicle Fleet – Beginning in early 2009, MER examined our entire vehicle fleet looking at the age of our vehicles and the on the road utilization. An analysis was done to identify out-of-date equipment and should be retired in the interest of not only the environment, but quite frankly economics as well. Older vehicles mean more fuel consumption while being much less efficient. In all MER retired a total of 16 vehicles this year, which will improve (reduce) our contribution to our overall *carbon footprint*. An additional fleet improvement MER also undertook was to install GPS Tracking Devices in the entire fleet. While the main impetus behind a GPS system is for improved efficiency of operations the added benefit of a reduction in fuel costs and unnecessary exhaust pollution by eliminating idling time was also an important driving factor in acquiring the system.

## II Our Communities

Moran's employees find ways to give back to their communities through individual commitment to organizations where their skills can help others. The reasons behind giving back are many. Not only do we want to make a difference, we know it's the right thing to do. It's our way of being a good neighbor and becoming active in local charities that make a difference in the community. The feelings we get from our contribution strengthens our local employee teams as well. Some of the great causes that benefited from MER employee participation in 2009 are:

- Savannah, Georgia Resources Center - Bryan County Georgia Safety Awareness Day
- Savannah, Georgia Resources Center - Clay Shoot for the Boys and Girls club of Central GA
- Atlantic Beach, Florida Resource Center - National Marathon to Fight Breast Cancer
- Atlantic Beach, Florida Resource Center - American Legion Fishing Tournament – benefiting “Boys State Program”



- Charleston, South Carolina Resource Center – Daniel Island Rotary Club, Charleston Duck Race
- Newtown, Connecticut Resource Center – Marine Corps Reserve Toys for Tots Campaign

### **III Our Marketplace**

Moran Environmental Recovery LLC (MER) is committed to environmental stewardship, conserving our natural resources and operating in an environmentally responsible manner. In addition to our internal programs, we encourage all our suppliers to identify and utilize, to the maximum extent practical, products, services and processes that promote this endeavor. Specifically, we encourage our suppliers to identify products, services or processes that promote environmental stewardship and social responsibility; offer alternative pricing and options for “environmentally friendly” products or services; and to utilize environmental “best practices” for reducing energy consumption, reduced life cycle costs and increasing the volume of recycled material. In 2009 we began a campaign with our key suppliers asking them to take an active role in promoting environmental stewardship, and encouraged them to discuss specific aspects of our programs with them and their program with us.

In addition, throughout 2009 MER has participated in various events at the request of and in conjunction with our Clients to support causes that are important to them, as well as beneficial to our communities as a whole. It is another way that MER can drive the effort of stewardship and responsibility within the population of industry stakeholders in our local resource center areas.

### **IV Our Workplace**

Seasonal Flu Campaign – MER employees are our most valuable asset and our goal is to protect them from hazards, both work-related and non-work related. To that end, we initiated a seasonal flu campaign with included regular communications to all staff on a bi-weekly basis, monitoring regional news releases involving community health, and developed office sanitation SOP’s to be used by our in-house cleaning companies. Additional measures included: providing information on seasonal flu and H1N1 flu to employees through posters, handouts and safety briefings; providing contact information for health agencies (i.e. CDC); providing information on upcoming vaccination availability in our regions, providing guidance on basic pandemic fundamentals such as hand hygiene and coughing/sneezing etiquette, and providing SOPs for employees who have been exposed to H1N1 or seasonal flu, or are suspected to be ill or become ill at the workplace.



Wellness Campaign – In 2009 MER initiated a wellness campaign for all employees within the company, linking their accomplishments to a charitable cause. It was titled *Lose 10 in 10!* and ran throughout the Fall. The goals were to promote wellness and weight loss for employees, to raise money for a worthy charity and encourage teambuilding and competition amongst the Resource Centers. For every pound lost

during the event, MER would make a charitable donation to the Hepatitis Foundation. The campaign was a great success with 66 participants losing a total of 330 pounds and \$1300 being raised for the Hepatitis Foundation!

Employee Safety at Work - MER is committed to providing employees with a safe and healthful workplace. Our Health and Safety program is comprised of three main components: policy and procedure, field safety and employee development. Each of these three components plays a critical role in the overall health and safety of MER employees and the success of the program. MER's health and safety program is driven by a safety culture that values regular field safety presence and recognizes the necessity of a proactive program. Additionally, we utilize positive reinforcement methodology to build and maintain world-class behavior-based safety. We also employ a comprehensive Lessoned Learned program which takes incidents (near-misses, injuries) and various projects and reviews all aspects to encourage internal feedback and continuous improvement in health and safety.

For 2009, it was our objective to drive personal ownership of the safety program and accountability for results down to the individual employee. We improved our focus on the details through clear expectations, mentorship, field observation, evaluation and feedback. 2009 results show that MER experienced a significant improvement to injury statistics in comparison to 2008's data. We reduced the number of recordable injuries by ten and improved our TRIR by 1.94 (41% decrease). Our plan for 2010 is simple: continuous improvement.

## **2010 and Beyond**

As we look forward to 2010, we see endless possibilities in our journey to evolve into a world-class organization. Our resolve is strong and as we continue to build a solid foundation anchored in Quality and Corporate Responsibility, we will see improvement in every aspect of our program. We are committed to being a world-class organization and are confident that our plan for 2010 will bring us closer that goal.